

ViBe

COVID-19 Measures

WELCOME

At **ViBe Student Living** we recognise the challenges and issues arising from COVID-19. We continue to support students in every way to ensure we do all we can to reduce students stress and address their concerns. Our priority continues to be the **wellbeing and safety** of our residents and we are all working extremely hard to ensure our residents are safe and well.

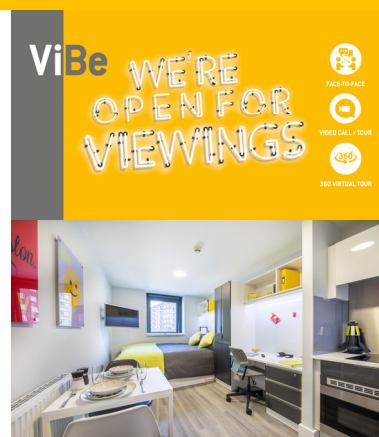
ViBe Student Living has taken on board government guidance and gone **above and beyond** to implement the following measures to limit the risk to our students and ensure they can enjoy a safe secure environment.....their HOME.

HIGHLIGHTS — ViBe COVID-19 MEASURES

VIEWINGS

ViBe Student Living is open for business and we are taking bookings for 2020/21 adhering to additional COVID-19 measures for your safety.

- ✓ **Show Flat Sanitisation / Cleans.** The show flat will be professionally sanitised using fogging sprays on a regular basis. In addition it will be cleaned and wiped down after each visit.
- ✓ **Pre-booked viewings.** All viewings will be pre-booked to ensure social distancing.
- ✓ **PPE.** All guests will be provided with adequate PPE for their protection.
- ✓ **COVID-19 Refunds.** Specific COVID-19 policy to provide added protection for student payments in respect of deposits and rents for those who have booked.



CHECK-IN PROCESS

The following measures have been implemented as part of the check-in process for residents arriving at ViBe Student Living in September 2020.

- ✓ **Studio & Flat Sanitisation / Cleans.** All studios and en-suites will be professionally deep cleaned and spray sanitised / fogged before residents move into their rooms.
- ✓ **Pre-booked check-in.** All check-ins will be pre-booked to ensure social distancing.
- ✓ **Wellbeing.** All arrivals will have their temperature checked using a contactless infrared thermometer and be asked to complete a questionnaire prior to check-in to identify any symptoms for coronavirus.



CONFIRMED COVID-19 CASE

The following measures have been implemented should a coronavirus case be confirmed at ViBe Student Living.

- ✓ **Sanitisation.** We will organise a professional deep clean and spray sanitisation of any areas that the affected resident may have come into contact with, as directed by the relevant authorities.
- ✓ **Relocation.** If someone in your cluster is diagnosed with coronavirus, we'll relocate anyone that may be vulnerable due to an existing respiratory illness or immune system condition subject to availability.



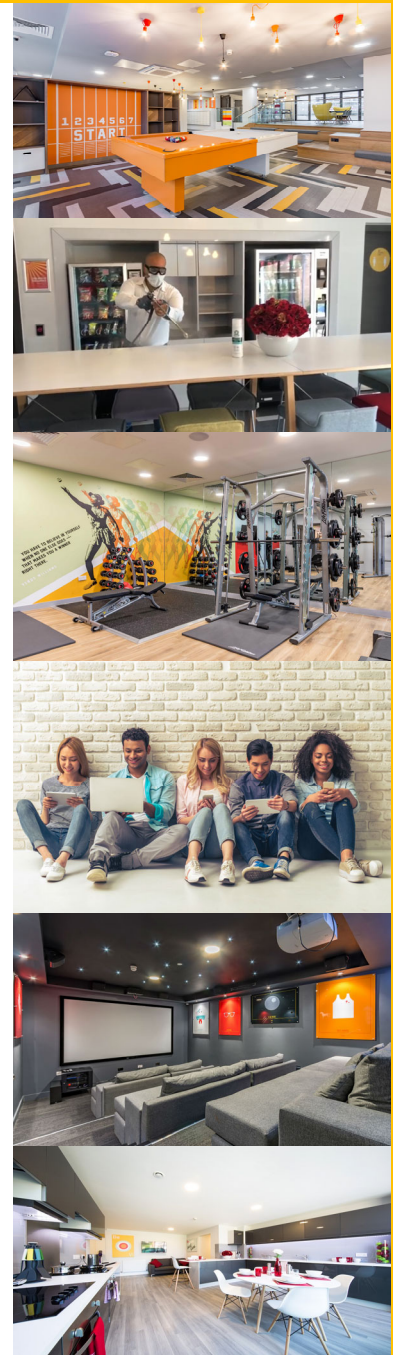
ViBe

COVID-19 Measures

ON-GOING OPERATIONAL MEASURES

We have implemented additional measures for our daily operations to help keep you safe and secure.

- ✓ **Site Cleaning** – Our team of cleaners will be cleaning all communal and public areas on a daily basis. These areas will also be sanitised using a spray / fogging system on a regular basis to maintain a clean, sterile and non-irritant environment which is safe and not harmful for students health.
- ✓ **Kitchen Cleaning** – Our team of cleaners will be cleaning all cluster kitchens on a weekly basis using a sanitisation spray / fogging system free of charge. Additional cleans can be booked through reception at a cost.
- ✓ **Communal Facilities** – We are excited to announce that all of our amazing social space including the Gym, Fitness Studio, Board Room, Kitchen and Diner, and Cinema will be open for all to use on a pre-booked basis to ensure social distancing. All facilities will be cleaned after use to ensure a safe environment for next users.
- ✓ **Hand Sanitiser Stations** – For extra piece of mind, hand sanitisers are installed at each entrance to the main access points in the building.
- ✓ **Signage** – There is plenty of visual guidance throughout the building to keep residents safe and maintain social distancing.
- ✓ **Lifts** – One person may use the lift at any time from different support bubbles to maintain social distancing.
- ✓ **Internet Speeds** – In a socially distant world we understand the additional use, needs and reliance on Wi-Fi and internet connections. ViBe has super fast internet speeds of 250mbps and a support infrastructure to ensure you will not miss out on on-line lectures, video-conferences or your favourite movie on Netflix.
- ✓ **Events** – We can still have fun! We will have a tailored full events programme which will include a range of online, digital and socially distant happenings. Pool, table tennis equipment, board games and games consoles will also be freely available and sterilised after use.
- ✓ **Complimentary PPE** – We will be well stocked at all times for residents, guests and visitors who may have forgotten their own.
- ✓ **Mandatory PPE** – All business guests will be required to wear PPE at all times when visiting for meetings and works to protect residents.



A FINAL WORD...

We want to ensure that everyone has the practical advice and assistance they need to do what's right, but also that they feel fully supported by the people around them. We're extremely grateful to our residents for their understanding and will continue to do all we can to support them.

Take care and be safe!

ViBe Student Living